

M4/M5 Cashback Scheme

A NSW State Government Initiative

IMPORTANT INFORMATION ON CLAIMING A REBATE



→ Eligibility

Motorists operating electronic tolling accounts through account providers that participate in the Cashback Scheme are entitled to claim a rebate (excluding GST) for trips made on the M4 and M5 motorways using vehicles registered in NSW for private use. Tolls paid using cash will not be refunded.

Eligibility only extends to those vehicles that have a private usage shown on the registration papers, for example, 'private general', 'charitable' or 'pensioner'. Trips made using government or business registered vehicles (including vehicles provided as part of a salary package), leased vehicles, rented vehicles, interstate registered vehicles or any other vehicle where a business usage is shown on the registration papers, for example, 'business general' or 'primary producer' are ineligible. **You must delete from your claim all trips made using ineligible vehicles by drawing a line through the trip details.**

→ Claiming Cashback

Your electronic tolling account provider will supply you with transaction statements that list your tollway usage. Cashback is claimed quarterly and the participating account providers operate a variety of quarterly cycles. At the end of the quarter applicable to you, a Cashback claim form and preaddressed envelope will also be supplied.

Once you receive a claim form, follow these steps to apply for a rebate.

1. Delete from the transaction statements (by drawing a line through the trip detail) those journeys made using vehicles that have a business usage shown on the registration papers.
2. Sign every page of the transaction statements.
3. Fill in and sign the claim form.
4. Attach the transaction statements to the claim form and post your claim to the RTA for processing.


→ Rebates


Rebates are paid by cheque to the owner of the electronic tolling account or by electronic funds transfer (EFT) to a deposit account held in the name of the owner of the electronic tolling account at a bank, credit union or building society. Accounts held in joint names are acceptable. Rebates cannot be paid to third parties or into credit card accounts. If you want your rebates paid by EFT, please submit an 'Electronic funds transfer' form. The form may be obtained by telephoning 1300 133 310 or can be downloaded from the RTA's web site at www.rta.nsw.gov.au. You must submit a new form whenever your banking details change.

→ Enquiries

To enquire about your electronic tolling account, you need to contact your account provider.

If you require further information about your rebate or the Cashback Scheme, please contact the RTA's M4/M5 Cashback Office as follows:

 1300 133 310

 (02) 6841 4815

 cashback@rta.nsw.gov.au

 Roads and Traffic Authority, M4/M5 Cashback, Locked Bag 3, Dubbo, NSW 2830

PLEASE TURN OVER

M4/M5 Cashback Scheme

Rebate claim form



→ Section A - Account Details

Account number

Name (of electronic tolling account holder)

Mr Mrs Ms Miss

Postal address (Only needed if different from the details shown on your electronic tolling account statement)

Postcode

Home phone

Work phone

Mobile

→ Section B - (optional) - Claim amount

Amount claimed

To assess your rebate, add the value of eligible M4 and M5 trips and deduct GST (See 'Eligibility' on the back of this form.)

→ Section C - Certification

I certify that I am the owner of this electronic tolling account and that the toll rebate being claimed is for trips made on the M4 or M5 motorways using vehicles registered in NSW that have a private usage shown on the registration papers, for example, 'private general', 'charitable' or 'pensioner'. I have:

Signed and attached to this form my transaction statements covering the period I am claiming. (See 'Claiming Cashback' on the back of this form.)

Deleted from the attached transaction statements (by drawing a line through the trip details) all trips made using vehicles that have a business usage shown on the registration papers. (See 'Eligibility' on the back of this form.)

I consent to the Roads and Traffic Authority, NSW (RTA) checking my claim against information supplied by my electronic tolling account provider and its records verifying registration details of vehicles covered in any rebate claim made by me. I agree to the RTA collecting, holding and maintaining the above personal information to authorise payment for M4/M5 Cashback rebate claims ('rebate claims') to my nominated bank account. I agree to the RTA's disclosure of this information, either within or outside NSW, to Westpac Bank (RTA's bank) and my bank for the purpose and administration of processing my rebate claims.

I understand that I have the right to access or correct my personal information under the Privacy and Personal Information Protection Act or other privacy legislation. I declare that the details in this application are true and correct.

Signature of electronic tolling account holder

Date



Roads and Traffic Authority, M4/M5 Cashback, Locked Bag 3, Dubbo NSW 2830



1300 133 310

OFFICE USE ONLY:

CHQ / EFT

DATE RECEIVED

REG'D BY

PROC BY

COMMENTS